

SWARM 2020 | Schedule

	Saturday 29 August	Sunday 30 August	Monday 31 August	Tuesday 1 September	Wednesday 2 September	Thursday 3 September	Friday 4 September	Saturday 5 September	Sunday 6 September
8 TO 9			SWARM Yoga			SWARM Yoga			
10 TO 11		WORKSHOP Founding members: why they're essential CARRIE MELISSA JONES		Building an online community for your association MARJORIE ANDERSON	WORKSHOP Resilience for online community professionals AMBER ROBINSON	Making online communities multi-able friendly PANEL	Community collaboration at scale NIKKI GLADSTONE		How communities increase capacity, trust and engagement RACHEL HAPPE
11 TO 12			Incentivising engagement: HOLLY FIRESTONE				Connecting community value to the organisation MARJORIE ANDERSON	The case for community is more urgent than ever SHIRA LEVINE	Reinventing Online Community Leadership CARRIE MELISSA JONES
12 TO 1	12.30pm Opening		Indigenous practices for community managers TYSON YUNKAPORTA	Online community governance: a holistic framework VENESSA PAECH	Self-care for community custodians DR JENNIFER BECKETT	Community is the future of work RACHEL HAPPE & SIMON TERRY		Negotiating the tension between affinity and exclusion PANEL	HUSH+anywhere 90 minute session
1 TO 2	10 things I wish I knew about communities before I started JONO BACON			The law and your online community PAUL GORDON	5 lessons in community building failure ADRIAN SPEYER		Social capital for community builders DR BEN LEONG	How our members influenced the design of our community POLINA ROSS	
2 TO 3			Harnessing communities while minimising risk for news brands PANEL						WORKSHOP Applying the lessons of SWARM to your organisation BILL JOHNSTON
3 TO 4		Community strategy for success KIRSTEN WAGENAAR	Inspiring Learning in Your Community HELEN BLUNDEN	Intentional moderation: lessons from communities of young people REBECCA NEWTON	Sustainable storytelling for your community MEG COFFEY		Cross-cultural online communities TIM HANSLOW	Reclaiming online community: moving beyond social media BILL JOHNSTON	
4 TO 5					Measuring what matters: metrics that count RICH MILLINGTON	Global Perspectives on online community PANEL			Closing Party
5 TO 6	Starting out as a community manager TANYA LAUB			The Voller decision: what's next for community managers PANEL			Yarning for better communities DR FIONA MARTIN & PROF BRONWYN CARLSON		
7 TO 9		Ask a Community Manager Q&A SESSION			SOCIAL SESSION Education & Learning	SOCIAL SESSION Enterprise & Workplace	SOCIAL SESSION Therapeutic		